



LiTen Up Technologies, Inc.
27850 Irma Lee Circle, Ste. 106
Lake Forest, IL 60045
Ph: 847-918-8270 Fx: 847-918-8265
support@myQBOT.com

Retrofit Agreement & Warranty

Name: _____

Street Address:
(no PO Boxes) _____

E-Mail Address: _____

Telephone: _____

Thank you for choosing LiTen Up Technologies, Inc. ("LiTen Up") to retrofit your Juki QVP with the QBOT® Connector Cord. To have your setup retrofitted, please read the following carefully and sign where indicated. Make a photocopy for your records, and then return the signed original of this form with the handlebar of your machine.

The undersigned Customer agrees to the following terms:

- 1. Authorization.** I hereby authorize LiTen Up to retrofit my Juki QVP Handlebar Assembly. In accordance therewith, I authorize LiTen Up to make whatever alterations are necessary to my handlebar assembly in order to install the QBOT Connector Cord, including, but not limited to, adding electronic and communications components.
- 2. Shipping Costs and Insurance.** I agree to be responsible for all shipping costs incurred in delivering my Juki QVP Handlebar Assembly to LiTen Up, and for the return shipment. LiTen Up will insure my handlebar assembly for \$200. I have the option of requesting additional insurance in writing before return shipment at a cost of approximately \$10 for each additional \$1,000 of insurance coverage within the US (greater outside the US).
- 3. Warranty.** LiTen Up warrants that the QBOT Connector Cord retrofit and labor are warranted to be free of defects for 1 year from date of return shipment. This warranty applies to the QBOT part and labor only and does not in any way affect the existing warranty, if any, covering other components of the QBOT. To obtain repair or replacement within the terms of this warranty, I must contact LiTen Up for instructions to return the handlebar assembly with connector cord retrofit along with a factory service ticket available on the website www.myqbot.com under "Support," proof of warranty coverage (copy of LiTen Up's shipping invoice returning shipment to me), proof of payment, and description of defect. Upon LiTen Up's receipt of my shipment for repair, I will be notified of any charges, including return shipping, via online invoice.



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This warranty does not apply to any product that has been damaged through unauthorized alteration, mishandling, misuse, or neglect. The extent of LiTen Up's liability under this warranty is limited to the repair or replacement of defective QBOT components or workmanship and in no event shall LiTen Up's liability exceed the price paid for the retrofit.

This Warranty gives me specific legal rights, and I may also have other rights, which vary from state to state.

The foregoing is LiTen Up's only warranty, and it makes no other warranty of any kind whatsoever, express or implied. All implied warranties or merchantability and/or fitness for a particular purpose are hereby disclaimed by LiTen Up and excluded.

4. **Proprietary Rights.** All retrofit apparatus designs and inventions are the exclusive property of LiTen Up. No part of any of LiTen Up's designs may be copied or reproduced, without the prior written permission of LiTen Up.
5. **Delay.** Any delay or failure in performance hereunder by a party hereto shall be excused if and to the extent caused by occurrences beyond such party's reasonable control, including but not limited to, decrees or restraints of government, *force majeure*, strikes or other labor disturbance, war, riot, civil commotion, sabotage, floods, fires or natural catastrophes.
6. **Choice of Law and Dispute Resolution.** This Agreement shall be governed by the laws of the State of Illinois. The resolution of all disputes arising out of this Agreement shall be in a forum located in Lake County, Illinois.
7. **Consequential Damages.** In no event shall either party be liable to the other for incidental or consequential damages, including, without limitation, lost revenue, lost profits, loss of use, or for any other loss of any nature, whether based in contract, tort, negligence, strict liability, economic loss or otherwise arising from performance, or failure to perform, under this Agreement.

QBOT serial number _____

Signed by Customer: _____

Printed Name: _____

Date: _____